



Attention	Jeffrey Vassel, General Sales Manager		
Organisation	Corporate Coffee Solutions		
Email	jeff@corporatecoffee.com.au		
Sender	Samantha Hudson, Resources Officer, Monash University		
Subject	Purchase of Jura Coffee Machines		
Date	11.10.06	Number of pages	1
		(including cover)	

Hi Jeff,

I wish to express my gratitude for your assistance with our purchase of the Jura Impressa S9-A Coffee Machines. Your expertise and helpful nature made our choices easy. We love the new machines and the aroma of fresh coffee throughout the office is wonderful.

Your service staff have been excellent and all deliveries are received in a timely efficient manner.

I would especially like to thank your technical team. I recently had a minor control panel problem and someone contacted me within 30 minutes and walked me through a solution over the phone. That is what I call service!!

We look forward to working with you in the future.

Regards.
Samantha Hudson

Integrated Administrative Systems
Information Technology Services (ITS) Division
Building 202, Monash University, Victoria, 3800, Australia
710 Blackburn Road, Clayton, Victoria, 3168, Australia
Telephone +61 3 9905 6900 Facsimile +61 3 9905 6841
Email jane.lee@its.monash.edu.au
www.monash.edu.au
ABN 12 377 614 012 CRICOS provider number 00008C

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